

## I. SERVICES FOR HOMELESS INDIVIDUALS AND FAMILIES

### **Family Solutions**

**1755 E. Huntington Dr. Suite 103, Duarte, CA 91010  
(626) 256-9195**

Homeless families seeking help should dial 2-1-1 LA County, the County information and referral line.

Thanks to a partnership between the Los Angeles Homeless Services Authority (LAHSA) and Union Station, families experiencing or at-risk of becoming homeless now have support, resources and a new sense of hope through our Family Solutions. This collaboration between Union Station Homeless Services and partner agencies is the primary point of entry for families who are seeking services. The staff conducts an initial assessment to determine the most appropriate housing intervention for the family. Families are then connected to services and housing options within their own community.

We provide:

- Standardized assessments & interventions including rapid re-housing and homelessness prevention
- Coordinated supportive services and housing plans
- Connection to crisis housing
- Connection to community- based supportive services
- Housing Search and Placement
- Financial assistance for rapid re-housing

### Eligibility

Homeless or imminently at-risk of homelessness

A family consisting of one or more minor children in the legal custody of one or two adults

Income at or below 30% Area Median Income

### Accessing Assistance

Families seeking immediate housing assistance can call 211 LA County in order to get linked to Family Solutions.

### **Volunteers of America Homeless Support Services**

**El Monte, CA 91731  
(626) 442-4357**

Description: The program provides homeless support services to homeless and at-risk adults, including homeless veterans, and homeless families in the East San Gabriel Valley area. Services include a homeless drop-in center, case management and specialized information and referral. Income restrictions apply for some services; there are no geographic restrictions.

Case management services include needs assessment, follow-up and referrals for shelter; housing; employment; mental health services; health services, including HIV testing; clothing; and food.

Walk in for service; people who use wheelchairs will be seen at a nearby location; call for arrangements.

Monday through Friday, 7:00am to 6:00pm.

**Family Promise of San Gabriel Valley**  
**1005 E. Las Tunas Drive #525**  
**San Gabriel, CA 91776**  
**Phone Number:**  
**626-569-0991**

Email Address:  
Karen.Roberson@fpsgv.org

#### Services

The local congregations that participate in Family Promise SGV take turns, a week at a time, housing and feeding the homeless families. Our network can host three to five families for a total of 14 people. With a network of 10-13 churches, synagogues, mosques or temples, a congregation may host the families four to five times per year.

#### Volunteers

Volunteers from the congregations and community cook and serve meals, play with children or help with homework, and stay overnight with families. Volunteers interact with the guests, treating them with respect and responding with compassion

#### Resource Center

During the day, the children in the families go to school. If the parents don't have a job, they will go to the Family Promise Resource Center where a full-time, professional social worker helps them pursue employment and housing and obtain any social services they may need. The Resource Center also establishes a temporary mailing address and telephone number where families may be reached for housing and employment opportunities.

#### Transportation

Family Promise SGV provides the families transportation between the host congregations and the Resource Center each day. Transportation is also provided for interviews and housing searches.

#### Fundraising

Operations are funded entirely by contributions (both in-kind and monetary) from individuals, participating congregations, businesses, civic organizations, local government and foundations.

## II. ADDITIONAL SOCIAL SERVICES

### **Santa Anita Family Service** **(626) 308-1414**

Family Counseling provides low-cost crisis intervention and crime prevention services to youth under the age of 18 and their families who meet certain income requirements.

### **People for People** **(626) 285-0464**

Provides short-term services (food) directly to residents. Their primary purpose is to assist the needy residents of the City. The group is made up of volunteers that raise funds year-round to provide distribution of food to families.

### **Senior Nutrition Program** **(626) 569-2251** **(626) 569-2222**

The Senior Nutrition Program provides high quality, cost efficient, nutritious meals at Garvey Community Center to seniors living in Rosemead.

### **The Southern California Housing Rights Center** **(800) 477-5977** **(626) 569-2158**

The Housing Rights Center provides Rosemead residents with FREE counseling services related to fair housing and landlord/tenant issues.